NCC Tutoring Services

NCC Tutoring Services Center

The NCC Tutoring Services Center is a comfortable academic environment where students may come to receive extra help and support with classwork and writing assignments. Students are encouraged to think logically and work through problems, so that their understanding of the subject material is strengthened. Subject tutors are primarily peers, while writing tutors are professionals. Both are carefully selected and trained to deliver the best tutoring possible.

We strive to help students become more confident with both their subject matter and writing assignments.

The Tutoring Services Center is located in Room 110, West Campus
Fall & Spring Semester hours are as follows:
Monday – Thursday: 9:30 am – 8:00 pm
Friday – Saturday: 10:00 am – 3:00 pm
Sunday: Closed

Please contact the Center for summer hours and special programs.

Contact Information
Diane Donovan, Director, Academic Support Services
Phone: 203.857.7205 Email: tutoringcenter@norwalk.edu

Tutoring Areas

<table>
<thead>
<tr>
<th>Accounting</th>
<th>(ESL) English as a Second Language</th>
<th>Science</th>
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<tbody>
<tr>
<td>Business</td>
<td>Foreign Languages</td>
<td>Social Sciences</td>
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<tr>
<td>CADD</td>
<td>Humanities</td>
<td>Writing</td>
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<tr>
<td>Computer Science</td>
<td>Math</td>
<td>Other subjects upon request</td>
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Our Tutors Will
- Help you to understand an assignment
- Ask questions to help you think out your problem
- Explain concepts thoroughly so you can correct your errors
- Help you develop proficient study skills
- Work with you on all aspects of your writing, from assignments to transfer essays

What Our Tutors Cannot Do
- Although they can supplement classroom instruction, tutors cannot teach new material when you have missed class
- Tutors cannot do your homework for you
- Tutors will not help with take-home exams

Tutoring Center Policies
- All tutoring must take place in the Tutoring Services Center, Writing Center or other designated areas.
- The Tutoring Services Center is an academic area, for the purpose of quiet study and tutoring assistance.
- The Tutoring Services Center computers are to be used for tutoring purposes only.
- NO FOOD OR DRINKS are allowed in the Center, for the protection of everyone’s property.

External Resources
- Pick up some useful study tips and other helpful information for college students at https://www.howtostudy.org/
- Tutorials on a wide range of topics at https://www.khanacademy.org/
- Get a live, private tutorial conference, useful subject guides and writing and study tips at eTutoring.org, an online tutoring center. This resource is free of charge to NCC students with a valid NetID.
E Tutoring

eTutoring.org is an online tutoring platform which allows faculty from participating institutions to work with students. Faculty will answer questions in real time, or reply to questions and essay submissions that students have left for review and commentary (within 24 hours). Inside the eTutoring platform students have access to: eQuestions, online question submission with an archive of previously posted questions & answers; eWriting, online writing lab with an archive of previously submitted papers and revisions; meChat, live communication tool that allows tutors and students to chat, whiteboard, share files & applications, as well as use audio & video tools; Resources, vast collection of tips, techniques and additional links to help students improve their writing skills.

Student Login Instructions:
- Go to [http://www.eTutoring.org](http://www.eTutoring.org) click on: “Login Now!”
- Select the: “Northeast Consortium”
- Select Your Institution as “Norwalk Community College”.
- Next, click on “Need an Account” to create your FREE eTutoring user name and password.

Additional Resources

The Writing Center
The NCC Writing Center is the area in the Tutoring Center where students can receive help with their writing assignments. The types of help offered at the Writing Center include a wide variety of writing issues, such as understanding writing assignments, brainstorming, drafting, outlining, critical reading/thinking, researching, documentation, revision, and editing. Located on the West Campus in Room 110, The Writing Center is available to assist any NCC student with a writing task, from papers for courses in any discipline to college admission and scholarship application essays. If it involves writing, we’re here to help.

To make an appointment with a writing tutor, you will need to log in to the Academic Advising website with the following information:
- Username: your 8 digit student ID number (ie: 01234567)
- Password: Your NetID password (What is my password?)
- Once you log in, click on “Writing Appointments” on the menu. Then click on the “New Tutoring Request” button. Select the subject, date and time range and other search criteria, and click on the “Check Availability” button.

You will then see a list of all the Writing appointment sessions available. Select the time that is more convenient for you. Finally, complete the request form indicating the course you need assistance for and the purpose of your writing appointment. This will give your tutor an idea of what your needs are.

Math Recitation Sessions
College-level Math faculty are also available to assist students in their offices on a drop-in basis according to scheduled times.
- **What is a Recitation?** Informal, small group learning opportunities led by a Professor; a chance to ask questions, go over homework problems, get further explanation of concepts.
- **Where is the “Recitation Area”?** Most recitations are held in West 001. Check the schedule for exact days, times and locations.
- **Who can go?** Anyone registered for a math course that has recitations scheduled.
- **Can I go to any Professor?** Yes! Different professors have different ways of explaining things. Try all of the recitations for your course!
- **Do I need to register in advance?** No! Just sign in on the kiosk using your student id, and start asking questions!
- **Why should I go to recitations?** It has been statistically proven that students who go get better grades! And… Participating in recitations may allow you to retake an exam! Check your course syllabus for exact details.